



E55 V1.0



Reference & Installation

We hope this product performs to your complete satisfaction. Should you have any questions or comments, please visit www.paradox.com and send us your comments.



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1.1 Features

- Supports StayD mode
- 4 zone inputs or 8 with zone doubling, expandable to 32 zones
- 32 users
- 4-wire expansion bus
- 1 on-board PGM
- 1.1A switching power supply
- Supports IP100 Internet Module
- Supports VDMP3 Plug-in Voice Dialer
- In-field firmware upgradeable via 307USB and Winload software (V4.10 or higher)
- Menu-driven programming for the Installer, Master, and Maintenance codes
- Multiple telephone numbers for event reporting: three for the monitoring station, five for personal dialing and one for pager reporting
- Direct connect at 9.6k baud with WinLoad
- 256 event buffered
- Fits in 20cm x 25.5cm x 7.6cm (8in x 10in x 3in) and 28cm x 28cm x 7.6cm (11in x 11in x 3in) metal boxes
- Supports Memory Key (PMC-4 and PMC5)

1.2 Specifications

1.2.1 E55 Panel

- AC Power:
- Battery:
 - Battery:Aux. Power:

PGMs:

- Bell Output:
- 450mA, fuseless shutdown at 650mA

12Vdc, 4Ah/7Ah

50-60Hz

- 1A (fuseless shutdown at 3A)
 - One 50mA PGM transistor output

16.5Vac transformer with minimum 20VA rating (40VA recommended),

1.2.2 E55 Keypads

- Power input: Typically 9-16Vdc
- 1 standard keypad zone
- On-board anti-tamper switch (optional)
 - Maximum Range: Maximum run of wire is 230m (750 feet)

1.3 System Overview

Module	Description	Maximum number per system
K636, MG10LEDV/H,	10 and 32-Zone Hardwired LED	15 total including ZX8s
MG32LED, MG32I		
APR-ZX8 & SP-ZX8	8-Zone Expansion Module	3
VDMP3	Plug-In Voice Dialer	1
IP100	Internet Module	1

1.4 Modules Current Consumption List

Module	Current Consumption
K636, MG10LEDV/H	Min. = 44mA / Max. = 95mA
MG32LED, MG32I	Min. = 49mA / Max. = 148mA
APR-ZX8 & SP-ZX8	Min. = 29mA / Max. = 31mA
VDMP3	Min. = 28mA / Max. = 28mA
IP100	Min. = 90mA / Max. = 120mA

2.1 Location and Mounting

Remove the PCB, mounting hardware and keypad from the packaging inside the panel box. The circuit board should not be mounted into the back of the cabinet until all cables are pulled into the cabinet and prepared for connection. Before mounting the cabinet, push the four white nylon-mounting studs into the back of the cabinet. Select an installation site that is not easily accessible to intruders. Leave at least 5cm (2in) around the panel box to permit adequate ventilation and heat dissipation. The installation site should be dry and close to an AC source, ground connection and telephone line connection. Avoid installation near or in the path of strong RF fields (i.e. neon lights, computers), on or near metal objects, circuit breaker boxes, air conditioners and heater ducts since they may cause interference and reduce sensitivity. Avoid installing the control panel in the basement.

2.2 Earth Ground

Connect the zone and dialer ground terminals from the control panel to the metallic enclosure and cold water pipe or grounding rod as per local electrical codes.



For maximum lightning protection, use separate earth grounds for the zone and dialer grounds as shown in the PCB Layouts for each respective panel.

2.3 AC Power

Do not use any switch-controlled outlets to power the transformer. Connect the transformer as shown in Figure 1 on page 2. Use Table 1 to determine the required transformer. Use a 16.5Vac (50-60Hz) transformer with a minimum 20VA (40VA recommended) rating to provide sufficient AC power.

Transformer:	Amseco XP-1620 16VAC 20VA	16.5VAC 40VA
DC Power Supply rated at:	1.1A	1.5A
Auxiliary Supply can provide a maximum of:	typ: 450mA, max: 650mA	typ: 600mA, max: 700mA
Acceptable Battery Charge Currents	350mA	350mA/700mA

Table 1: Transformer Requirements Table

2.4 Backup Battery

To provide power during a power loss, use a 12Vdc 4Ah/7Ah rechargeable acid/lead or gel cell battery as shown in Figure 1 below. Connect the backup battery after applying AC power. When installing, verify proper polarity as reversed connections will blow the battery fuse.

2.4.1 Battery Test

If the battery is disconnected or if the battery fuse is blown, a No/Low Battery failure will appear in the keypad's trouble display (see *Trouble Display* on page 41). This trouble will also appear if the battery's capacity is too low or if the voltage drops to 10.5V or lower while the control panel is running on the backup battery. At 8.5V or lower, the panel shuts down and all outputs close.



2.5 PCB Layout



2.6 Metal Box Installation

The crosses and dotted line represent the mounting location. If you need specific dimensions, contact Paradox Distributor Support.

E55 (8x10")

E55 (11x11")





 For the bottom left mounting hole, instead of a plastic standoff, use double-sided tape.

2.7 Auxiliary Power Terminals

The AUX+ and AUX- terminals on the control panel can provide a maximum of 450mA. You can use the auxiliary power supply to power the motion detectors, keypads and other accessories in your security system. Their combined current consumption should not exceed 650mA. The auxiliary supply is microprocessor-protected against current overload and automatically shuts down if the current exceeds 650mA. Auxiliary power will resume once the overload condition is restored and within 1 to 60 seconds of performing the dynamic battery test.

2.8 Telephone Line Connection

In order to report system events to the monitoring station, you must connect the incoming telephone company wires into the TIP and RING connections of the control panel and then run the wires from T1 and R1 to the telephone or telephone system as shown in Figure 2.





2.9 Bell Output Connection

The BELL+ and BELL- terminals power bells, sirens and other warning devices requiring a steady voltage output during an alarm. The bell output supplies 12Vdc upon alarm and can support one 30-watt or two 20-watt sirens. The bell output uses a fuseless circuit and will automatically shut down if the current exceeds 3A. When this occurs the Maximum Bell Current failure will only appear in the keypad's trouble display (see *Trouble Display* on page 41) during an alarm. If the load on the BELL terminals returns to normal, the control panel will re-instate power to the BELL terminals during the next alarm. When connecting sirens, please verify correct polarity. Connect the positive lead to the BELL+ terminal and the negative lead to the BELL- terminal of the control panel as shown in PCB Layouts for each respective panel.



If the BELL output is not being used, the Bell Disconnected failure will remain in the keypad's trouble display (see Trouble Display on page 41). To avoid this connect a $1K\Omega$ resistor across the BELL terminals.

For connection of a self-contained bell/siren, see PCB Layouts for each respective panel.

2.10 Programmable Output Connections

When a specific event occurs in the system, a PGM can reset smoke detectors, activate strobe lights, open/close garage doors and much more.

2.10.1 PGMs

The control panel includes one programmable output (PGM). When a specific event or condition occurs in the system, a PGM can be used to reset smoke detectors, activate strobe lights, open or close garage doors and much more. The PGM provides a maximum 50mA output. If the current draw on the PGM output exceeds 50mA, we recommend the use of a relay as show in Figure 3. The PGM can be programmed to turn on and off for more than a thousand different events. For example, a PGM can open and close an automatic garage door by pressing keys [1] and [2] simultaneously on the keypad. For details on how to program the PGM, refer to see *Programmable Outputs* on page 36.



Figure 3: Relay and PGM Connections

2.11 Single Zone Inputs

Detection devices such as motion detectors and door contacts are connected to the control panel's zone input terminals. Figure 4 demonstrates single zone input terminal connections recognized by the panel. Once connected, the associated zone's parameters must be defined.



2.12 Advanced Technology Zone (ATZ) Connections

The ATZ feature is a software oriented feature that enables two detection devices to be installed per hardwired input terminal. Each detection device has its own zone, displays its zone status on the keypad and sends its own alarm codes.

Figure 5: Advanced Technology Zone Connections

N.C. Contacts, No EOL

N.C. Contacts, No EOL, with Tamper Recognition



N.C. Contacts, with EOL, with Tamper and Wire Fault Recognition (UL/cUL)



N.C.





Parallel Wiring



2.2KΩ

₩ N.C.

3.1 WinLoad Software for Windows

Program the control panels remotely or on-site using the WinLoad Software (VX.XX or higher) for Windows®. For more information, contact your local Paradox Distributor or visit our web site at paradox.com. If you are using the WinLoad software, you must program the features (see *Settings for WinLoad Software* on page 39). Update the panel's firmware by connecting it to a PC via a 307USB Direct Connect Interface and then using the Winload software.

3.2 Programming Using a Keypad

Use the supplied programming guide to keep track of which sections were programmed and how. We recommend you read the entire manual before you begin programming.

How Do I Enter Programming Mode?

- 1) Press [ENTER]
- 2) Enter your [INSTALLER CODE] (default: 0000 / 000000) or [MAINTENANCE CODE] (empty by default)
- 3) Enter 3-digit [SECTION] you wish to program
- 4) Enter required [DATA]

3.2.1 Single Digit Data Entry Method (Decimal and Hexadecimal)

Single Digit Data Entry is used in all sections except those specified in the Feature Select Programming Method (below). After entering Programming Mode as described in the shaded box above, some sections will require that you enter **Decimal** values from **000 to 255**. Other sections will require that you enter **Hexadecimal** values from **0 to F**. The required data will be clearly indicated in this manual as well as in the programming guide. When entering the final digit in a section, the control panel will automatically save and advance to the next section. Except sections 001 to 032, after entering the first three digits the control panel will switch to Feature Select Programming. For phone number programming, press **[ENTER]** to save the data.

Value or Action	What Do I	What Do I See?		
Value of Action	Press?	32-zone LED	10-zone LED	
Value 0 / Replace Current Digit with 0	[SLEEP]	Erase digit and remain in section	Erase digit and remain in section	
Values 1 to 9	[1] to [9]	Zone 1 to 9	[1] to [9]	
A (hex only)	[0]	Zone 10	[0]	
B (hex only)	[OFF]	Zone 11	[OFF]	
C (hex only)	[BYP]	Zone 12	[BYP]	
D (hex only)	[МЕМ]	Zone 13	[MEM]	
E (hex only)	[TBL]	Zone 14	[твс]	
F (hex only)	[എ]	Zone 15	[ტ]	
Exit Without Saving	[CLEAR]	ARM & STAY LED flash	ARM & STAY LED flash	
Save Data (hex only)	[ENTER]	Advances to the next section	Advances to the next section	

Table 2: Decimal and Hexadecimal Programming Table

3.2.2 Feature Select Programming Method

After entering certain sections, eight options will be displayed where each option from [1] to [8] represents a specific feature. Press the key corresponding to the desired option. This means the option is ON. Press the key again to remove the digit, thereby, turning OFF the option. When the options are set, press the [ENTER] key to save and advance to the next section.

3.2.3 Data Display Mode

In the Data Display Mode you can view the programmed contents of each section one digit at a time.

Figure 6: Data Display Mode



3.3 Configuring the Keypad Zone Number

How Do I Configure The Keypad?

Press [ENTER]

Enter your **[INSTALLER CODE]** (default: 0000 / 000000) or **[MAINTENANCE CODE]** (empty by default) Press [d] and hold for three seconds Enter the desired zone number key (K636/MG10LEDV/H: 1-digit entry 1 to 0(10), MG32LED, MG32I Press **[ENTER]** to save and exit programming mode Press **[CLEAR]** to erase data without saving Press **[CLEAR]** twice to exit programming mode without saving



PLEASE NOTE: After five minutes, the keypad exits programming mode.

3.4 Programming Using A Memory Key

Copy the sections of one control panel into the Paradox Memory Key (PMC-4/PMC5). Then copy the contents of the Memory Key into as many control panels as needed. Each panel is programmed in less than 3 seconds.

Download to control panel

- 1) Remove AC and battery power from the control panel.
- 2) Place the Memory Key on the serial connector labeled MEMORY KEY of the Control Panel that is to receive the contents of the Memory Key.
- 3) Reapply AC and battery power.
- 4) In Installer Programming Mode, enter section [970], the keypad emits a confirmation beep.
- 5) When the keypad emits a second confirmation beep, remove the Memory Key.

Copy to Memory Key from control panel

- 1) Remove AC and battery power from the control panel.
- 2) Place Memory Key on the serial connector labeled MEMORY KEY of the Control Panel that you want to copy. Make sure the write protect jumper of the Memory Key is on.
- 3) Reapply AC and battery power.
- 4) In Installer Programming Mode, enter section [975]. The keypad emits a confirmation beep.
- 5) After the keypad emits a second confirmation beep, remove the Memory Key. Remove the Memory Key's jumper if you do not wish to accidentally overwrite its contents.



Installer Code [397]:	Used to program all control panel settings except user access codes.
Maintenance Code [398]:	The Maintenance code is similar to the Installer code. It can be used to enter programming mode, which allows you to program all the features, options and commands except for user codes and the panel's communication settings. The maintenance code is empty by default.
System Master Code [399]:	Provides full access. Arm and disarm using any method described in the User Code Options below as well as program the user access codes.
Master Code 1:	Permanently assigned to partition 1. Same as a regular user code except it can also program access codes for user codes assigned to partition 1.
Master Code 2:	Permanently assigned to partition 2. Same as a regular user code except it can program access codes for user codes assigned to partition 2. If the system is not partitioned Master Code 2 will be assigned to partition 1.
29 User Codes [404] to [432]:	Can arm and disarm as per User Code Options on page 11.

The control panel supports the following access codes:

4.1 Access Code Length

Section [701]: System Options Option [1] OFF = 6-Digit Access Codes Option [1] ON = 4-Digit Access Codes (default)

All access codes can be set to lengths of either 4- or 6-digits. When the 4-digit option is selected, entering a 4-digit code will allow access. Using the 6-digit option, entering 6 digits is required to allow access.



If the access code length is changed from four digits to six digits when access codes have already been programmed, the control panel will automatically add the last 2 digits by using the first 2 digits. For example, if the access code is 1234 and you switch to 6 digits, the code will become 123412. Be sure to verify the access codes after switching from 4-digit access codes to 6-digit codes. When switching from six digits to four digits, the control panel will simply remove the final two digits of the access code. For example, 123456 will become 1234.

4.2 Installer Code (Default: 0000 / 000000)

The Installer Code is used to enter the system's programming mode, which allows you to program all the features, options and commands of the control panel. The Installer Code can be 4- or 6-digits in length (see *Access Code Length* on page 11) where each digit can be any value from 0 to 9. The Installer Code cannot be used to program Master Code 1, Master Code 2 or user access codes. To program the Installer Code press:

[ENTER]+ [CURRENT INSTALLER CODE] + [397] + new 4- or 6-digit Installer Code

4.3 Maintenance Code (Default: Empty)

The Maintenance code is similar to the Installer code. It can be used to enter programming mode, which allows you to program all the features, options and commands <u>except</u> for the system's communication settings (sections [395], [397], [398], [815], [816], [817], [910], and [911]) as well as any user codes. The Maintenance code can be 4 or 6 digits in length where each digit can be any value from 0 to 9. The Maintenance code is empty by default. Set the Maintenance code in section [398].

[ENTER]+ [INSTALLER CODE] + [398] + new 4- or 6-digit Maintenance Code

4.4 System Master Code (Default: 1234 / 123456)

The Installer Code can be used to program the System Master Code. With the System Master Code a user can use any arming method and can program any user access code, but not the User Code Options. The System Master Code can be 4 or 6 digits in length, where each digit can be any digit from 0 to 9. The System Master Code can be modified but cannot be erased. To change the System Master Code press:

[ENTER]+ [INSTALLER CODE] + [399] + new 4- or 6-digit System Master Code

4.5 User Code Options

Sections [404] to [432]: Options [1] to [8]

The User Code Options define which arming methods each user can use to arm or disarm the system. Regardless of these settings, all users can Regular arm assigned partitions and all users except those with the Arm Only option can disarm an assigned partition, regardless of how it is armed. Select one or more of the options described on the following pages for each user access code, where sections **[404]** to **[432]** represent user access codes 004 to 032.

4.5.1 Partition 1 Assignment

Sections **[404]** to **[432]**: User codes 004 to 032 Option **[1]** OFF = Deny access to partition 1 Option **[1]** ON = User code has access to partition 1 (default)

If the system is partitioned (see *Partitioning* on page 37), user codes with this option enabled can arm and disarm partition 1.



If the system is not partitioned, you must assign partition 1 to the user access code. Otherwise, the user access code will be considered disabled.

4.5.2 Partition 2 Assignment

Sections **[404]** to **[432]**: User Codes 004 to 032 Option **[2]** OFF = Deny access to partition 2 (default) Option **[2]** ON = User code has access to partition 2

If the system is partitioned (see *Partitioning* on page 37), user codes with this option enabled can arm and disarm partition 2. If the system is not partitioned, the control panel ignores this option.

4.5.3 Bypass Programming

Sections **[404]** to **[432]**: User Codes 004 to 032 Option **[3]** OFF = Bypass Programming Disabled Option **[3]** ON = Bypass Programming Enabled (default)

User codes with this option enabled can perform Bypass Programming in assigned partitions.

4.5.4 Stay/Sleep Arming

Sections [404] to [432]: User Codes 004 to 032 Option [4] OFF = Stay/Sleep Arming Disabled Option [4] ON = Stay/Sleep Arming Enabled for selected User Code (default)

User codes with this option enabled can Stay or Sleep arm assigned partitions.

4.5.5 Force Arming

Sections **[404]** to **[432]**: User Codes 004 to 032 Option **[5]** OFF = Force Arming Disabled Option **[5]** ON = Force Arming Enabled for selected User Code (default)

User codes with this option enabled can Force arm assigned partitions.

4.5.6 Arm Only

Sections **[404]** to **[432]**: User Codes 004 to 032 Option **[6]** OFF = Arm Only Disabled (default) Option **[6]** ON = Arm Only Enabled for selected User Code

The user code with this option enabled can arm assigned partitions, but cannot disarm any partitions. The type of arming is dependent on the other User Code Options selected. Please note that with the Arm Only option, the user can cancel a recently armed system by re-entering the access code before the end of the exit delay.

4.5.7 **PGM** Activation

Sections [404] to [432]: User Codes 004 to 048 Option [7] OFF = User Code follows User Code Options and can activate a PGM (default) Option [7] ON = User Code can activate a PGM only

With option [7] off, entering the access code will arm or disarm according to the programmed User Code Options as well as activate or deactivate a PGM. The appropriate PGM Activation/Deactivation Event must also be programmed (see *Programmable Outputs* on page 36). With option [7] on, the control panel will ignore all other User Code Options. Therefore, entering the access code will only activate or deactivate the PGM.

4.5.8 Duress

Sections **[404]** to **[432]**: User Codes 004 to 032 Option **[8]** OFF = User Code with duress disabled (default) Option **[8]** ON = User Code with duress enabled

If you are coerced into arming or disarming your system, entering the access code with the duress option enabled will arm or disarm the system and immediately transmit a silent alert (Duress Code) to the monitoring station.

4.6 Lock Master Code

Section **[701]**: System Options Option **[2]** OFF = Lock System Master Code Disabled (default) Option **[2]** ON = Lock System Master Code Enabled

With this feature enabled, the control panel will lock the System Master Code (001), it cannot be modified. With this feature disabled, the control panel will unlock the System Master Code, so that it can be changed. The System Master Code cannot be deleted (see Master Quick Menu Programming in the User Guide).

5.1 Overview

• NOTE: StayD is automatically enabled when a path is programmed to a keypad. From the system, the corresponding path zones will also be deleted. StayD simplifies your life and makes it safer by protecting you 24 hours a day, 7 days a week without ever having to disarm the system - even when entering an armed area. StayD lives with you and protects you at all times, without any unprotected periods, and while automatically rearming the system so you don't have to remember to do it. This unique feature integrates security into your everyday life to give you safe, simple living with peace of mind.

5.2 Entry/Exit Paths

- StayD consists of programmed pathways, where the user enters and exits the property through pre-defined routes, with only
 the route's respective zones open for passage. A path can be programmed for each individual keypad, with a maximum of four
 zones per path. Path zones must be defined as follow or delay zones only. StayD is automatically enabled when a path is
 programmed to a keypad.
- The first zone programmed in a path is its designated entry point (e.g. doors, garage). Designated entry points are not common to multiple paths. There is only one designated entry point per path.
- The system only disables the path zones corresponding to the keypad at the point of entry/exit, while re-arming as you enter/ exit.
- Validate your entry path by entering your code. You only need to enter your code once to validate one or more paths. For
 example, you have entered your home through Path 1 and are at your keypad. Before disarming the system, you notice a Path 2
 zone has opened. If you know it is a member of your family and would like to validate the open zone, enter your user code. All
 paths, including Path 1, will subsequently be validated.
- You must enter your code for every zone that opens that is not part of any path. For example, if you have entered through Path 1 and a non-path zone opens, you must enter your code once to validate your path and once for the non-path zone. If you do not validate the non-path zone, the system will fall in alarm.

5.3 Entry/Exit with a Keypad

- When entering with a keypad, the path zones will fall into entry delay, allowing you to reach the keypad. Use the keypad to disarm the system and switch to Stay arm mode.
- When exiting with a keypad, only the path zones will fall into delay (same as exit delay), allowing you to leave while the rest of the premises remains secure.

5.4 Window Mode and Re-arm Delay

- In a Stay-armed system: This mode allows you to open one exterior zone without triggering an alarm. To enter Window mode, press [OFF], then your [ACCESS CODE]. All zones that can be opened flash. The system will start an exit delay, allowing you to open an exterior zone such as a window or a door. The system will only allow you to open one zone as the exit delay will end after doing so. When you close the open zone (window, door, etc.) that zone will re-arm.
- Re-arm Delay is a delay timer set so that when you close the open exterior zone (window, door etc.), it does not re-arm instantly. Instead the system starts the delay to allow you to close the zone properly. The delay will start every time you open the zone while trying to close it, and you must close the zone for 5 seconds for it to arm. This is especially useful for eliminating false alarms caused by windows that stick.

5.5 Advanced Settings

Section	Data		Description
[720]	//	(000 to 255) sec.	Flex-Instant = Instant and follow zones will follow the delay at section [720] when Stay or Sleep armed (default is 15 seconds / 000 = instant zone).
Section	Data		Description
[721]	_/_/_	(000 to 255) sec.	Re-arm delay (delay before zone re-arms). Default = 005

Part 6: Zone Programming

When programming zones, the zone assignments are dependent on the designation of the assignment of keypad zones, and the detection devices that are connected to the panel. For keypad assignment, see *Configuring the Keypad Zone Number* on page 9. After assigning the required zones, you must set the zone's definitions, partition assignment, and options see Figure 8 below. Certain Zone Definitions change if a Flex-Instant delay is activated (section [720]). See see *Zone Definition Status* on page 19.

·····3		
	Keypad	Hardwire
Zone 1	Yes	Yes (Input Z1)
Zone 2	Yes	Yes (Input Z2)
Zone 3	Yes	Yes (Input Z1 with ATZ)
Zone 4	Yes	Yes (Input Z2 with ATZ)
Zone 5 to 32	Yes	No

Table 3.	Zone	Recognition	Tahla
Table 5.	Zone	Recognition	lable

If a zone is already programmed and you assign a device to the same zone, the keypad zone will overwrite a hardwire zone.



Figure 8: Zone Programming

6.1 Zone Definitions

As demonstrated in Figure 8 above, sections **[001]** to **[032]** represent zones 1 through 32 respectively, where the first two digits in each of these sections represents the zone's definition. To disable a zone, enter **[00]**. There are 26 available Zone Definitions.

6.1.1 Entry Delay 1 Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 01

When the system is armed and a zone defined with Entry Delay 1 opens, the control panel will generate an alarm after the programmed Entry Delay 1 Timer elapses. This is to provide users with enough time to enter the protected area and disarm the system. To program the Entry Delay 1 Timer, key in the desired 3-digit delay value (000 to 255 seconds, Default = 45 seconds) into section **[710]**. Entry delay zones are commonly used at the entry/exit points of the protected area (i.e. front/back door, garage, etc.). Using different entry delays is useful when, for example, one entry point requires a longer delay than the other entry point or in a partitioned system where each partition may require a different entry delay.

6.1.2 Entry Delay 2 Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 02

Entry Delay 2 zones are identical to the Entry Delay 1 zones, except it uses a separate entry delay timer. To program the Entry Delay 2 Timer, key in the desired 3-digit delay value (000 to 255 seconds, Default = 45 seconds) into section **[711]**.

6.1.3 Entry Delay 1 (Full Arm) Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 03

Upon regular arming, the zone is Entry Delay 1 (see *Entry Delay 1 Zones* on page 15). Upon Stay/Sleep arming, the zone is bypassed by the system. See Zone Definition Status on page 19 for any exceptions.

6.1.4 Entry Delay 2 (Full Arm) Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 04

Upon regular arming, the zone is Entry Delay 2 (see *Entry Delay 2 Zones* on page 15). Upon Stay/Sleep arming, the zone is bypassed by the system. See Zone Definition Status on page 19 for any exceptions.

6.1.5 Follow Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 05

When a Regular, Stay, or Sleep armed Follow Zone opens, the control panel will immediately generate an alarm, unless an entry delay zone opens first:

- If a Regular/Stay/Sleep armed Follow Zone opens after an entry delay zone opens, the control panel waits until the entry delay timer has elapsed before generating an alarm.
- If a Regular/Stay/Sleep armed Follow Zone opens after more than one entry delay zone opens, the control panel will wait until the entry delay timer of the zone that opened first has elapsed.

This feature is commonly used when a motion detector is protecting the area occupied by the entry point keypad. This will prevent the motion detector from causing an alarm when a user enters through the entry point to disarm the system. See Zone Definition Status on page 19 for any exceptions.

6.1.6 Follow (Sleep / Full Arm) Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 06

Upon regular arming or sleep arming, the zone is Follow. Upon Stay arming, the zone is bypassed by the system. See Zone Definition Status on page 19 for any exceptions.

6.1.7 Follow (Full Arm) Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 07

Upon regular arming, the zone is Follow (see *Follow Zones* on page 16). Upon Stay or Sleep arming, the zone is bypassed by the system. See Zone Definition Status on page 19 for any exceptions.

6.1.8 Instant Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 08

When an armed Instant Zone opens, the control panel immediately generates an alarm. Instant Zones are commonly used for windows, patio doors, skylights and other perimeter type zones. See Zone Definition Status on page 19 for any exceptions.

6.1.9 Instant (Sleep / Full Arm) Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 09

All zones defined as Instant/Stay zones become Instant zones when the system is Regular armed. All zones defined as Instant/Stay zones become bypassed when the system is Stay armed. See Zone Definition Status on page 19 for any exceptions.

6.1.10 Instant (Full Arm) Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 10

All zones defined as Instant/Stay/Sleep zones become Instant zones when the system is Regular armed. All zones defined as Instant/Stay/Sleep zones become bypassed when the system is Stay or Sleep armed. See Zone Definition Status on page 19 for any exceptions.

6.1.11 Instant Fire Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 11

when a Instant Fire zone opens, whether it is armed or disarmed, the control panel will send the corresponding Alarm Report Code and the alarm is always audible regardless of other settings. Fire alarms generate an intermittent (pulsed) bell/siren output signal as shown in Figure 9.





6.1.12 Delayed Fire Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 12

When a Delayed 24Hr. Fire zone opens, whether it is armed or disarmed, the control panel will react as shown in Figure 10. Delayed 24Hr. Fire zones are commonly used in residential homes where a smoke detector often generates false alarms (i.e., burning bread, etc.). Fire alarms generate an intermittent (pulsed) bell/siren output signal as shown in Figure 9.

6.1.13 Instant Fire Silent Zones

Sections **[001]** to **[032]**: Zones 1 to 32, First Digits = **13**

When a Instant Fire Silent zone opens, whether it is armed or disarmed, the control panel will generate the following: The control panel can send the corresponding Alarm Report Code and the alarm will be silent regardless of other settings.

6.1.14 Delayed Fire Silent Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 14

When a Delayed Fire zone opens, whether it is armed or disarmed, the control panel will react as shown in Figure 10. Delayed 24Hr. Fire zones are commonly used in residential homes where a smoke detector often generates false alarms (i.e., burning bread, etc.). The control panel can send the corresponding Alarm Report Code and the alarm will be silent regardless of other settings.

6.1.15 24 Hr. Buzzer Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 15

When a 24Hr Buzzer Zone opens, whether the zone is armed or disarmed, the control panel sets off the keypad's buzzers to indicate that the zone was breached. The control panel will report the alarm, but will not enable the bell/siren output. Enter any valid access code on the keypad to stop the buzzer. This zone definition is particularly useful when a user wishes to be notified when something such as a safe or locker within the home has been accessed

(i.e. a child accessing a valuable collection).

6.1.16 24 Hr. Burglary Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 16

when a 24Hr Burglary Zone opens, whether the system is armed or disarmed, the control panel will immediately generate an alarm. This alarm is defined by the alarm type, configured in Zone Programming under zone options [4] and [5]. See Alarm Types on page 20.

Figure 10: Delayed 24Hr Fire Zone



6.1.17 24 Hr. Hold-up Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 17

When a 24Hr. Hold-up zone opens, whether it is armed or disarmed, the control panel will immediately generate an alarm. This alarm is defined by the alarm type, configured in Zone Programming under zone options [4] and [5]. See Alarm Types on page 20. The SIA FSK and CID reporting formats include specific report codes to identify the alarm as a Hold-up alarm.

6.1.18 24 Hr. Gas Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 18

When a 24Hr. Gas zone opens, whether it is armed or disarmed, the control panel will immediately generate an alarm. This alarm is defined by the alarm type, configured in Zone Programming under zone options [4] and [5]. See Alarm Types on page 20. The SIA FSK and CID reporting formats include specific report codes to identify the alarm as a Gas alarm.

6.1.19 24 Hr. Heat Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 19

When a 24Hr. Heat zone opens, whether it is armed or disarmed, the control panel will immediately generate an alarm. This alarm is defined by the alarm type, configured in Zone Programming under zone options [4] and [5]. See Alarm Types on page 20. The SIA FSK and CID reporting formats include specific report codes to identify the alarm as a Heat alarm.

6.1.20 24 Hr. Water Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 20

When a 24Hr. Water zone opens, whether it is armed or disarmed, the control panel will immediately generate an alarm. This alarm is defined by the alarm type, configured in Zone Programming under zone options [4] and [5]. See Alarm Types on page 20. The SIA FSK and CID reporting formats include specific report codes to identify the alarm as a Water alarm.

6.1.21 24 Hr. Freeze Zones

Sections [001] to [032]: Zones 1 to 32, First Digits = 21

When a 24Hr. Freeze zone opens, whether it is armed or disarmed, the control panel will immediately generate an alarm. This alarm is defined by the alarm type, configured in Zone Programming under zone options [4] and [5]. See Alarm Types on page 20. The SIA FSK and CID reporting formats include specific report codes to identify the alarm as a Freeze alarm.

6.1.22 24Hr. Panic

Sections [001] to [032]: Zones 1 to 32, First Digits = 22

When a 24Hr. Panic zone opens, whether it is armed or disarmed, the system will immediately generate an alarm. This alarm is defined by the panic options set in section [702]. The SIA FSK and CID reporting formats include specific report codes to identify the alarm as a Panic alarm. Section [702] option [1] (Panic 1) must be enabled for the 24Hr. Panic zone to function.

6.1.23 Follow No Pre-Alarm

Sections [001] to [032]: Zones 1 to 32, First Digits = 23

This zone definition ignores the Flex-Instant delay, and acts like a traditional Instant zone.

6.1.24 Instant No Pre-Alarm

Sections [001] to [032]: Zones 1 to 32, First Digits = 24

This zone definition ignores the Flex-Instant delay, and acts like a traditional Follow zone.

6.2 Zone Definition Status

There are eight zone definitions that are affected by the Flex-Instant delay (section **[720]**). The following table shows how the zone definition changes depending on the arm status and if the Flex-Instant delay is enabled. see *Zone Definition Status* on page 19.

Zone Definitions	Stay Arm	Sleep Arm	Fully Arm
01 = Entry Delay 1	Entry Delay 1	Entry Delay 1	Entry Delay 1
02 = Entry Delay 2	Entry Delay 2	Entry Delay 2	Entry Delay 2
03 = Entry Delay 1 (Full Arm)	Not Armed	Not Armed	Entry Delay 1
04 = Entry Delay2 (Full Arm)	Not Armed	Not Armed	Entry Delay 2
05 = Follow	Follow*	Follow*	Follow
06 = Follow (Sleep/Full Arm)	Not Armed	Follow*	Follow
07 = Follow (Full Arm)	Not Armed	Not Armed	Follow
08 = Instant	Instant*	Instant*	Instant
09 = Instant (Sleep/Full Arm)	Not Armed	Instant*	Instant
10 = Instant (Full Arm)	Not Armed	Not Armed	Instant
23 = Follow No Pre-Alarm	Instant	Instant	Instant
24 = Instant No Pre-Alarm	Follow	Follow	Follow
* Flex-Instant = Zone will follow the delay at section [720], (default is 15 seconds / 0 = instant zone)			

6.3 Zone Partition Assignment

Sections [001] to [032]: Zones 1 to 32,

The control panel provides the option of partitioning the security system into two completely independent systems. Sections [001] to [032] represent zones 1 through 32 respectively, where the third digit in each of these sections represents the zone's partition assignment. The zone is assigned to Partition 1 if third digit = 1, Partition 2 if third digit = 2, or both partitions is third digit = 3. For more details, see *Partitioning* on page 37.

6.4 Zone Options

Sections **[001]** to **[032]** represent zones 1 through 32 respectively. After entering the definition and partition assignment, select one or more of the following Zone Options by using the Multiple Feature Select Programming Method:

6.4.1 Auto Zone Shutdown

Sections [001] to [032] = Zones 1 to 32 Option [1] OFF = Auto Zone Shutdown Disabled Option [1] ON = Auto Zone Shutdown Enabled for selected zone (default)

If, in a single armed period, the number of alarms generated by a zone with the Auto Zone Shutdown option enabled exceeds the number defined by the Auto Zone Shutdown Counter, the control panel will no longer generate an alarm for that zone. To program the Auto Zone Shutdown Counter, key in the desired limit (000=Disabled, 001 to 015, Default = 005) into section [712]. The Auto Zone Shutdown Counter resets every time a valid code is entered.

6.4.2 Bypassable Zones

Sections [001] to [032] = Zones 1 to 32 Option [2] OFF = Bypass Zone Disabled Option [2] ON = Selected Zone is Bypass Enabled (default)

When a user utilizes the Bypass Programming feature (see *Bypass Programming* on page 12), only zones with the Bypass option enabled can be programmed as bypassed.

6.4.3 Alarm Types

Sections [001] to [032]: Zones 1 to 32

[4] OFF / [5] OFF: Audible Steady (default)

When the conditions for an alarm have been met, the control panel can transmit the appropriate Zone Alarm report code and provides a steady output for any bells or sirens connected to the control panel's bell output.

[4] OFF / [5] ON: Audible Pulsed Alarm

When the conditions for an alarm have been met, the control panel can transmit the appropriate Zone Alarm report code and provides a pulsed output for any bells or sirens connected to the control panel's bell output.

[4] ON / [5] OFF: Silent Alarm

When the conditions for an alarm are met, the control panel can transmit the appropriate Zone Alarm report code and will not activate the control panel's bell output. The appropriate ARM or STATUS LED on the keypads will flash to indicate an alarm and the user will still have to disarm the system.

[4] ON / [5] ON: Report Only

When the conditions for an alarm have been met, the control panel can transmit the appropriate Zone Alarm report code. The system will not have to be disarmed.

6.4.4 Intellizone

Sections [001] to [032]: Zones 1 to 32 Option [6] OFF = Intellizone Disabled (default) Option [6] ON = Intellizone Enabled for Selected Zone

This feature reduces the possibility of false alarms. When a zone with the Intellizone option opens, the panel does not immediately generate an alarm. First it triggers the Intellizone Delay Timer. To program the Intellizone Delay Timer, key in the desired 3-digit value (000 to 255 seconds, Default = 48 seconds) into section **[713]**. If any of the following conditions occur during this period, the panel will generate an alarm:

- During the Intellizone Delay, a second zone has caused an alarm.
- During the Intellizone Delay, the zone in alarm has restored (closed) and re-occurred (opened).
- The zone in alarm remains open for the entire Intellizone Delay.

6.4.5 Delay Alarm Transmission

Sections **[001]** to **[032]**: Zones 1 to 32 Option **[7]** OFF = Delay Alarm Transmission Disabled (default) Option **[7]** ON = Delay Alarm Transmission Enabled for Selected Zone

When an alarm condition occurs on a zone with this option enabled, the control panel enables the bell/siren output, but does not report the alarm to the monitoring station until the end of the Delay Alarm Transmission. To program the Delay Alarm Transmission, key in the desired 3-digit delay value (000 = Disabled, 001 to 255 seconds) into section **[833]**. During this period, disarming the system disables the bell/siren output and cancels the report code transmission. This feature is commonly used with entry delay zones to reduce false alarms created by new users who may not disarm the system in time.

6.4.6 Force Zones

Sections [001] to [032]: Zones 1 to 32 Option [8] OFF = Force Zone Disabled Option [8] ON = Selected Zone is Force Enabled (default)

Any open Force Zones at the time of arming will be considered deactivated by the control panel. If during this period a deactivated zone is closed, the control panel will revert that zone to active status. Consequently, the control panel will generate an alarm if the zone is breached.

6.5 EOL Zones

Section **[706]**: Zone Options Option **[2]** OFF = Zones do not use EOL resistors (default) Option **[2]** ON = Zones require EOL resistors

If all detection devices connected to the control panel have input terminals that require $1K\Omega$ end of line resistors, enable option [2] in section [706]. For details on using EOL resistors, see *Single Zone Inputs* on page 6.

6.6 ATZ Zone Doubling

Section **[705]**: General Zone Options Option **[1]** OFF = ATZ zone doubling disabled (default) Option **[1]** ON = ATZ zone doubling enabled

Enabling ATZ Zone Doubling allows you to install two detection devices per input terminal.

6.7 Tamper Input on ZX8 ID A (Panel + 1)

Section **[706]**: General Zone Options 2 Option **[4]** OFF = Zone A (default) Option **[4]** ON = Tamper input

Enabling this option will make the first zone on the ZX8 ID A (Panel +1) a tamper input. By default, it is a zone.

6.8 Tamper Input on ZX8 ID B (Panel + 9)

Section **[706]**: General Zone Options 2 Option **[5]** OFF = Zone B (default) Option **[5]** ON = Tamper input

Enabling this option will make the first zone on the ZX8 ID B (Panel +9) a tamper input. By default, it is a zone.

6.9 Tamper Input on ZX8 ID C (Panel + 17)

Section **[706]**: General Zone Options 2 Option **[6]** OFF = Zone C (default) Option **[6]** ON = Tamper input

Enabling this option will make the first zone on the ZX8 ID C (Panel +17) a tamper input. By default, it is a zone.

6.10 ATZ Wiring Options

Section **[705]**: General Zone Options Option **[2]** OFF = ATZ Series (default) Option **[2]** ON = ATZ Parallel doubling enabled

ATZ Zone Doubling can be configured in either a series or parallel connection.

6.11 Zone Timers

Sections **[041]** to **[044]**: Zones 1 to 4 001 to 255 X 10ms, Default = 060

The Zone Timer defines how quickly the control panel will respond to an open zone. The control panel will not display an open zone on the keypad or generate an alarm until the programmed Zone Timer has elapsed. All other zone definitions and options do not come into effect until the Zone Timer has elapsed. This feature prevents any momentary glitches from causing an alarm or unnecessary reporting.

7.1 Keyswitch Numbering

On-board hardwire control panel zones only.

Keyswitch Numbering allows you to assign any hardwired input in the system to any of the 32 keyswitch zones in the control panel.

7.2 Keyswitch Definitions

Keyswitch Definitions determine how a keyswitch is used.

7.2.1 Maintained Keyswitch

On-board hardwire control panel zones only.

To arm a partition using the Maintained Keyswitch, turn the switch from the ON to the OFF position. Disarm it by setting the key on the ON position.

7.2.2 Momentary Keyswitch

On-board hardwire control panel zones only.

To arm or disarm a partition using the Momentary Keyswitch, turn the keyswitch to the ON position for three seconds, then turn it to the OFF position.

7.3 Keyswitch Options

Each keyswitch zone can be programmed with one or more options.

7.3.1 Stay/Sleep Disarm Option (Keyswitch)

On-board hardwire control panel zones only: Option 4 When enabled, the keyswitch can only disarm assigned Stay or Sleep armed partitions. When option **[4]** is disabled, the keyswitch can disarm partitions armed using any arming method.

7.3.2 Arm Only (Keyswitch)

On-board hardwire control panel zones only: Option 5 When enabled, the keyswitch can only arm assigned partitions. The type of arming is determined by the other Keyswitch Options selected.

7.3.3 Stay Arming (Keyswitch)

On-board hardwire control panel zones only: Option 6 With disabled, the arming option will be Stay arming.

7.3.4 Sleep Arming (Keyswitch)

On-board hardwire control panel zones only: Option 7 Activating the keyswitch will Sleep Arm the partition.



Only one of the arming options (Stay, Force, Instant and Regular) can be selected.

8.1 Switch to Stay Arming if no Entry Delay is opened

Section **[741]:** Partition 1, Section **[742]** = Partition 2 Option **[5]** OFF = Switch to Stay Arming Disabled (default) Option **[5]** ON = Switch to Stay Arming Enabled

If a user Regular arms a partition, but does not exit through (open and close) an entry delay zone during the exit delay, the control panel can be programmed to switch from Regular arming to Stay arming.

8.2 When Delay Zone is bypassed Follow Zones become Entry Delay 2

Section [741]: Partition 1, Section [742] = Partition 2

Option [6] OFF = Follow zones become entry delay 2 when delay zone is bypassed disabled (default) Option [6] ON = Follow zones become entry delay 2 when delay zone is bypassed enabled

If a user has an entry point defined as a delay, and a motion detector set as a follow zone, this option allows the user to bypass a delay zone so that the motion detector becomes an entry delay 2 zone. For example, if a user has a malfunctioning door contact, they can bypass the delay zone and have the motion detector become an entry delay 2 zone so that they have sufficient time to disarm the system. All follow zones become entry delay 2 if at least one delay zone is bypassed.

8.3 Regular Arming switches to Force Arming

(Not to be used with UL Installations)

Section [704]: Arming/Disarming Options

Option [1] OFF = Regular Arming Switches to Force Arming Disabled

Option [1] ON = Regular Arming Switches to Force Arming Enabled (default)

With this feature enabled, the control panel will always Force arm (if a force-enabled zone is open, see *Force Zones* on page 20) instead of Regular arm when a valid user access code with the Force Arming Option is entered.

8.4 Stay Arming switches to Stay Force Arming

(Not to be used with UL Installations)
Section [704]: Arming/Disarming Options
Option [2] OFF = Stay Arming Switches to Stay Force Arming Disabled
Option [2] ON = Stay Arming Switches to Stay Force Arming Enabled (default)

With this feature enabled, the control panel will always Stay Force arm (if a force-enabled zone is open, see *Force Zones* on page 20) instead of Stay arm when a valid user access code with the Force Arming Option is entered.

8.5 Sleep Arming switches to Sleep Force Arming

(Not to be used with UL Installations)
Section [704]: Arming/Disarming Options
Option [3] OFF = Sleep Arming Switches to Sleep Force Arming Disabled
Option [3] ON = Sleep Arming Switches to Sleep Force Arming Enabled (default)

With this feature enabled, the control panel will always Sleep Force arm (if a force-enabled zone is open, see *Force Zones* on page 20) instead of Sleep arm when a valid user access code with the Force Arming Option is entered.

8.6 Restrict Arming on Battery Failure

Section **[703]**: Arming/Disarming Options Option **[5]** OFF = Permit arming on battery failure (default) Option **[5]** ON = Restrict arming on battery failure

If this option is enabled, the control panel will not arm the system if the control panel detects that the backup battery is disconnected, that its fuse is blown, or that the battery voltage drops to less than 10.5V. The control panel will not arm the system until all battery trouble conditions are rectified.

8.7 Restrict Arming on Tamper Failure

Section **[703]**: Arming/Disarming Options Option **[6]** OFF = Permit arming on tamper failure (default) Option **[6]** ON = Restrict arming on tamper failure

If this option is enabled, the control panel will not arm the system if the control panel detects a tamper trouble on one or more zones. The control panel will not arm the system until all tamper trouble conditions are rectified.



This feature will not function if the tamper recognition options (see Tamper Recognition on page 26) are disabled or whenever the tampered zone is bypassed and the tamper bypass options have been enabled (

8.8 Calling the VDMP3

Section **[703]**: Arming/Disarming Options Option **[8]** OFF = Arm/Disarm with VDMP3 disabled Option **[8]** ON = Arm/Disarm with VDMP3 enabled (default) If this option is enabled, arming/disarming with the VDMP3 is functional. Disable the option if you do not want the ability to arm/ disarm the system via telephone.

8.9 Timed Auto-Arming

Section **[741]** = Partition 1, **[742]** = Partition 2 Option **[1]** OFF = Timed Auto-Arming Disabled (default) Option **[1]** ON = Timed Auto-Arming Enabled

Each partition can be programmed to arm every day at the time specified by the Auto-arm Timer. The auto-arming options (see *Auto-Arming Options* on page 24) determine the partition's arming method. Any open zones detected when a partition is autoarmed will be bypassed regardless of their definition (except 24Hr zones). The control panel will enter a 60-second exit delay period before arming the system. At this point, auto-arming can be cancelled by entering a valid access code. Once the partition has successfully armed, the control panel can transmit the Timed Auto-arming report code programmed in section **[860]**.

Example: To automatically arm partition 2 everyday at 6:15PM, enable Timed Auto-arming for partition 2 by turning on option [1] in section [742]. Then key in 18:15 into section [762].

8.9.1 Auto-Arm Timer

Section **[761]** = Partition 1, **[762]** = Partition 2 Select the section corresponding to the desired partition and program the time (use the 24-hour clock i.e. 6:30PM = 18:30) that you wish the control panel to attempt to arm the selected partition and/or send the Late to Close report code.

8.10 No Movement Auto-Arming

Section **[741]** = Partition 1, **[742]** = Partition 2 Option **[2]** OFF = No Movement Auto-Arming Disabled (default) Option **[2]** ON = No Movement Auto-Arming Enabled

If no movement occurs in a partition's protected area for the period specified by the No Movement Timer, the control panel can automatically arm that partition. The Auto-arming Option determines the partition's arming method. Any open zones detected when a partition is Auto-armed will be bypassed regardless of their definition (except 24Hr zones). Upon arming, the control panel will transmit the No Movement report code if programmed in section **[860]**. Regardless of whether the system was successfully armed or not, the control panel will always transmit the No Movement report code if programmed in section **[860]**. Regardless of the programmed in section **[860]**. If No Movement Auto-arming is disabled, the control panel will still send the No Movement report code at the time specified by the No Movement Timer.

Example: To arm partition 1 whenever there is no movement for a period of 4 hours, enable No Movement Auto-arming for partition 1 by turning on the [2] Option in section [741]. Then in section [749] enter 016 (16x15min = 240min = 4 hours).

8.10.1 No Movement Timer

Section **[749]** = Partition 1, **[750]** = Partition 2 000 to 255x15min, Default = Disabled Select the section corresponding to the desired partition

Select the section corresponding to the desired partition and program the interval of time without movement you wish the control panel to wait before arming and/or sending the No Movement report code. If No Movement Auto-arming is disabled, the control panel can still send the No Movement report code when no movement has been detected for the period specified by the No Movement Timer.

8.11 Auto-Arming Options

(Not to be used with UL installations) Section [741] = Partition 1, [742] = Partition 2

[3]	[4]	
OFF	OFF	Regular
OFF	ON	Sleep
ON	OFF	Stay

When using Timed Auto-arming or No Movement Auto-arming, the control panel can Regular, Sleep or Stay arm the selected partition.

8.12 One-Touch Arming

(Not to be used with UL installations)
Section [703]: Options [1] to [3]
Option [1] ON = Press & hold the [ARM] key for One-touch Regular Arming.
Option [2] ON = Press & hold the [STAY] key for One-touch Stay Arming.
Option [3] ON = Press & hold the [SLEEP] key for One-touch Sleep Arming.

The One-touch arming features allow users to arm the system without having to enter any access codes. To arm the system, press and hold the appropriate key (see above) for approximately 3 seconds. If the system is partitioned, you must also press the key corresponding to the partition you wish to arm.

8.13 One-Touch Bypass Programming

(Not to be used with UL installations) Section **[703]**: Options **[4]** Option **[4]** ON = Press & hold the **[BYP]** key for One-touch Bypass Programming.

Bypass programming allows users to program the alarm system to ignore (deactivate) specified zones the next time the system is armed. Press and hold the **[BYP]** key for three seconds to access bypass programming mode.

8.14 Exit Delay

Section **[745]** = Partition 1, **[746]** = Partition 2 001 to 255 seconds, Default = 60 seconds, *Maximum 60 seconds for UL Listed systems*

After entering the required arming sequence (i.e. user access code, etc.), the exit delay parameter determines the amount of time a user has to leave the protected area before the control panel arms the partition. The exit delay applies to all zones in the selected partition. When enabled, the keypad will beep once every second during the exit delay and will beep rapidly during the final 10 seconds of the exit delay.

8.14.1 Beep On Exit Delay

Section **[704]**: Arming/Disarming Options Option **[6]** OFF = Beep on Exit Delay Disabled Option **[6]** ON = Beep on Exit Delay Enabled (default)

8.15 Bell Squawk On Arm/Disarm with Keypad

Section [704]: Arming/Disarming Options Option [5] OFF = Bell Squawk on Arm/Disarm Disabled (default) Option [5] ON = Bell Squawk on Arm/Disarm Enabled

When this feature is enabled, the bell or siren will squawk once upon arming and twice upon disarming via the keypad.

8.16 No Exit Delay Beeps and No Bell Squawk When Stay/Sleep Arming

Section **[704]**: Arming/Disarming Options Option **[7]** OFF = No Exit Delay Beeps and No Bell Squawk When Stay/Sleep Arming Disabled Option **[7]** ON = No Exit Delay Beeps and No Bell Squawk When Stay/Sleep Arming Enabled (default)

With this feature enabled, the control panel will prevent the bell or siren from squawking and the keypads from beeping during the exit delay, whenever a partition is Stay/Sleep armed.

8.17 Exit Delay Termination

Section **[700]**: Arming/Disarming Options Option **[6]** OFF = Exit Delay Termination Disabled (default) Option **[6]** ON = Exit Delay Termination Enabled

When option [6] is enabled (ON), the panel will reduce the Exit Delay to 10 seconds when an Entry Delay zone is opened and closed during the Exit Delay.

Example: 15 seconds into a 45 second Exit Delay, an Entry Delay zone opens and closes. The remaining 30 seconds is reduced to 10 seconds.

8.18 Fast Exit

When the system is already Stay or Sleep armed: This feature will allow you to exit and keep the system armed. Press and hold the **[OFF]** key for 3 seconds to start the exit delay. After the exit delay has elapsed, the system will switch to its previous arming mode.

9.1 Bell Cut-Off Timer

Section **[747]** = Partition 1, **[748]** = Partition 2 000 = Disabled, 001 to 255 minutes, Default = 4 minutes, *5 minutes minimum for ULC installations*

After an audible alarm, the bell or siren will stop upon disarming of the partition or when the Bell Cut-Off Timer has elapsed, whichever comes first.

9.2 Recycle Alarm

After the Bell Cut-Off Timer and the Recycle Delay have elapsed, the control panel will re-verify the zone status. If there are any open zones, the control panel will generate another alarm. In one armed period, the control panel will repeat this sequence the number of times defined by the Recycle Counter.

9.2.1 Recycle Alarm Delay

Section [714]

000 = disabled, 001 to 255 minutes, Default = Disabled

The Recycle Delay determines the amount of time after Bell Cut-Off that the control panel will wait before re-verifying zone status.

9.2.2 Recycle Alarm Counter

Section [715]

000 = disabled, 001 to 255, Default = Disabled

The Recycle Counter determines the number of times the control panel will re-verify the zone status after Bell Cut-Off in one armed period.

9.3 Tamper Recognition

9.3.1 Keypad/Bus Module Tamper Recognition

Section [705]: Tamper Recognition Options

[3]	[4]	Keypad / Bus Module Tamper Recognition Options*
OFF	OFF	DISABLED
OFF	ON	TROUBLE ONLY
ON	OFF	TROUBLE ONLY
ON	ON	AUDIBLE ALARM
* Tamper recognition of keypad/bus module only if section [700] option [7] is enabled.		

If a device has been tampered with (i.e. the anti-tamper switch has been set off), the control panel can generate a trouble, an alarm, and/or transmit a report code to the monitoring station.

9.4 Keypad/Bus Module Supervision

Section [705]: Supervision Options

[6]	[7]	Keypad / Bus Module Supervision Options
OFF	OFF	Disabled
OFF	ON	TROUBLE ONLY
ON	OFF	TROUBLE ONLY
ON	ON	AUDIBLE ALARM

The control panel waits for each of its assigned transmitters to send a status signal within a specified time period to confirm their presence and functionality. If a device has not sent a signal within that time period, the control panel can generate a trouble, an alarm, and/or transmit a report code to the monitoring station.

9.5 Tamper Bypass Options

Section **[705]**: Zone Options Option **[5]** OFF = Tampers on bypassed zones will be ignored

Option [5] ON = Will generate a tamper if detected on a bypassed zone (default)

With option [5] off, the Tamper Recognition feature follows the zone bypass definition. This means the control panel will ignore any tampers detected on a bypassed zone. With option [5] on, Tamper Recognition ignores the bypass definition. This means the control panel will generate an incident as per Tamper Recognition settings if a tamper or wire fault occurs on a bypassed zone.

9.6 Tamper Supervision on the Bus Module

Section [700]: Supervision Options

Option [7] OFF = Tamper supervision disabled (default)

Option **[7]** ON = Tamper supervision enabled

When the control panel detects a tamper on a bus module, the control panel can generate an alarm or trouble, unless the Tamper Supervision is disabled.

9.7 Keypad Panic Options

Section **[702]**: General Options Option **[1]** OFF = Panic 1 Disabled (default) Option **[1]** ON = Panic 1 Enabled

Pressing the [1] and [3] keys simultaneously on the keypad for 3 seconds will generate a 'report only' or audible alarm as defined by option [4].

Option **[2]** OFF = Panic 2 Disabled (default) Option **[2]** ON = Panic 2 Enabled

Pressing the [4] and [6] keys simultaneously on the keypad for 3 seconds will generate a 'report only' or audible alarm as defined by option [5].

Option **[3]** OFF = Panic 3 Disabled (default) Option **[3]** ON = Panic 3 Enabled

Pressing the [7] and [9] keys simultaneously on the keypad for 3 seconds will generate a 'report only' or audible alarm as defined by option [6].

Option [4] OFF = Panic 1 Report Only (default)

Option [4] ON = Panic 1 is Audible

Option **[5]** OFF = Panic 2 is Report Only (default) Option **[5]** ON = Panic 2 is Audible

Option [6] OFF = Panic 3 is Report Only (default) Option [6] ON = Panic 3 is Audible

Report only:

The control panel transmits the appropriate Panic report code if programmed in section **[863]**. The control panel will not enable the keypad buzzers or the control panel's BELL output (no audible alarm).

Audible alarm:

Same as silent alarm, except the keypad buzzers and the BELL output will activate until a user cancels the alarm (disarms) with a valid user access code or when the Bell Cut-Off Timer elapses (see *Bell Cut-Off Timer* on page 26).



Whether the system is partitioned or not, the control panel will report all panic alarms to partition 1.

9.8 Flex-Instant Delay

Section [720]

The Flex-Instant Delay is used to prevent false alarms when the premises is Stay/Sleep armed. In section **[720]** enter a 3-digit value (000 to 255, 000 = disabled) representing the number of seconds that the panel will delay an alarm allowing you to disarm the system (default 15 seconds).

Part 10: Reporting and Dialer settings

The following section explains all the features and options that must be programmed in order for your security system to properly report system events to a monitoring station. When an event (e.g. zone in alarm) occurs in the system, the control panel verifies if a report code was programmed in the section corresponding to the event (except Ademco Contact ID "All Codes"). If a report code was programmed, the control panel will dial the monitoring station telephone number defined by the Event Call Direction feature. When the monitoring station answers, the control panel will transmit the System Account Code, followed by the programmed report code.

10.1 Zone Reporting Codes

Sections [141] to [172]

A report code can be programmed for each of the available 32 zones. When an alarm, alarm restore, tamper, or tamper restore occurs on a zone, the control panel can send the appropriate report code to the monitoring station.

10.2 User Reporting Codes

Sections [471] to [502]

A report code can be programmed for each of the available 32 users. When a user arms, disarms or cancels an alarm, the control panel can send the appropriate report code to the monitoring station.

10.3 Special Arming Report Codes

Sections [860] and [861]

When the system is armed using one of the special arming features listed below, the control panel can send the appropriate report code to the monitoring station identifying how the system was armed.

Section [860]

- Auto-Arming: A partition has armed itself at the programmed time.
- Late to Close: Reports every day at the time specified by the Auto-arm Timer.
- No Movement: No movement has been detected for the programmed amount of time in the partition.
- Partial Arming: A partition was Stay, Sleep, or Force armed or armed with Bypassed zones.

Section [861]

- Quick Arming: A partition was armed using a One-touch arming feature.
- Arming via PC: A partition was armed using the Winload software.
- Arming with Keyswitch: A partition was armed using a keyswitch
- N/A

10.4 Special Disarming Report Codes

Section [862]

When using one of the special disarming features, the control panel can send the report code to the monitoring station, identifying how the system was disarmed.

- Cancel Auto-Arm: A partition is disarmed during the Timed Auto-arm's 60-second exit delay. Only reports if Disarming Reporting Options are set to always report disarming.
- Disarming via PC: System is disarmed using the WinLoad software. Only reports if Disarming Reporting Options are set to always report disarming.
- Cancel alarm with user or WinLoad: An alarm is cancelled using the WinLoad software.
- Cancel Paramedic Alarm: A paramedic alarm is cancelled.

10.5 Special Alarm Report Codes

Sections [863] and [864]

When the system generates an alarm due to one of the conditions listed below, the control panel can send the appropriate report code to the monitoring station identifying the type of alarm.

Section [863]

- Emergency Panic: Panic keys [1] and [3] have been pressed.
- Auxiliary Panic: Panic keys [4] and [6] have been pressed.
- Fire Panic: Panic keys [7] and [9] have been pressed.
- Recent Closing: Reports when an alarm is generated after arming the system within period defined by the Recent Close Delay.

Section [864]

- Zone Shutdown: A zone communicates more than the programmed number of transmissions in a single armed period.
- **Duress:** A Duress access code is keyed in.
- Keypad Lockout: If a consecutive number of invalid codes are entered into a keypad, the control panel can be set to deny access from all keypads for a specified period.

10.6 System Trouble Report Codes

Section [865] to [869]

When the system generates one of the instances listed below, the control panel can send the appropriate report code to the monitoring station identifying the type of system trouble.

Section [865]

- N/A
- AC Failure: The control panel has detected a loss of AC power. Transmission of this report code can be delayed.
- Battery Failure: Backup battery is disconnected or battery voltage is low.
- Auxiliary Supply: Auxiliary power supply has overloaded.

Section [866]

- Bell Output Overload: Bell/siren output has overloaded.
- Bell Output Disconnected: Devices connected to the Bell Output have been disconnected.
- Timer Loss: The control panel has detected a loss in time or clock failure.

Section [867]

- Fail To Communicate: The control panel has failed all attempts to communicate with the monitoring station. The report code will be transmitted upon the next successful attempt.
- Module Lost: The control panel has failed to communicate with one or more modules (including keypads).
- Module Tamper: The anti-tamper switch of a module (including keypads) has been triggered.

Section [868]

- Module AC Fail: The AC voltage of a module has dropped below recommended limits.
- Module Low/No Battery: The battery voltage of a module has dropped below recommended limits.

10.7 System Trouble Restore Report Codes

Sections [870] to [874]

When the system restores one of the troubles listed in *System Trouble Report Codes* above, the control panel can send the appropriate report code to the monitoring station identifying the type of system trouble restore. If Telephone Line Monitoring is enabled, the control panel can also transmit a TLM Restore report code.

10.8 System Special Report Codes

Sections [875] to [876]

When the system generates one of the instances listed below, the control panel can send the appropriate report code to the monitoring station identifying the type of system occurrence.

Section [875]

- Cold Start: The control panel was completely shutdown (no battery, no AC) and then was re-started.
- Test Report: A test report has been generated automatically.
- WinLoad In: The control panel has commenced communication with WinLoad.
- WinLoad Out: The control panel has ended communication with WinLoad.

Section [876]

- Installer In: Installer/Maintenance has entered the programming mode.
- Installer Out: Installer has exited the programming mode.
- Closing Delinquency: The control panel will send a Closing Delinquency report code if the system has not been armed within a programmed amount of days.
- N/A

Section [876]

- Disarm with Keyswitch
- Disarm with keyswitch after alarm
- Alarm cancelled with keyswitch
- N/A

10.9 Clear Reporting Codes

Section [966]: Clear Reporting Codes

Option [1] OFF = Clear zone reporting codes

Option [1] ON = Clear zone reporting codes (default)

Option **[2]** OFF = Clear user reporting codes

Option [2] ON = Clear user reporting codes (default)

Option **[3]** OFF = Clear arm/disarm/alarm reporting codes

Option [3] ON = Clear arm/disarm/alarm reporting codes (default)

Option **[4]** OFF = Clear trouble reporting codes Option **[4]** ON = Clear trouble reporting codes (default)

Enable all options you want to clear. The respective sets of reporting codes will be cleared after exiting the section.

10.10 Reset Reporting Codes

Section [967]: Reset Reporting Codes

- Option **[1]** OFF = Reset zone reporting codes Option **[1]** ON = Reset zone reporting codes (default)
- Option [2] OFF = Reset user reporting codes
- Option [2] ON = Reset user reporting codes (default)
- Option [3] OFF = Reset arm/disarm/alarm reporting codes
- Option **[3]** ON = Reset arm/disarm/alarm reporting codes (default)
- Option **[4]** OFF = Reset trouble reporting codes
- Option [4] ON = Reset trouble reporting codes (default)

Enable all options you want to reset to default. The respective sets of reporting codes will be reset after exiting the section.

10.11 Monitoring Station Telephone Numbers

Section [815] = Phone#1, [816] = Phone#2, [817] = Backup Phone#, [818] = Pager #, [819] = Numeric Message Sent with Pager Reporting: Up to 32 digits

The control panel can dial up to 2 different monitoring station telephone numbers. You can enter any digit from 0 to 9 and any special keys or functions (see Table 4 on page 30) up to a maximum of 32 digits. After the maximum dialing attempts (see *Maximum Dialing Attempts* on page 32) to one monitoring station telephone number have failed, the control panel will then dial the backup telephone number. If the Alternate Dial Option (see *Alternate Dial Option* on page 32) is enabled, the control panel will dial the programmed backup telephone number after every failed attempt. If no backup telephone number is programmed, the control panel will never report to the backup telephone number. Also see *Delay Between Dialing Attempts* on page 32.

Press	Action or Value
[OFF]	*
[BYP]	#
[мем]	switch from pulse to tone dialing or vice versa
[TBL]	4-second pause
[SLEEP]	deletes current digit
[එ]	inserts blank space

Table 4: Special Keys for Telephone Numbers

10.12 Personal Dialing Numbers

Personal Dialing numbers are personal numbers (e.g. cellular, office) that the panel can call in case of an alarm or panic. To program these five numbers see the Communicator Menu in either the Master or User Quick Menu. To set the call parameters, see options [5], [6], and [7] of section [804].

The panel will call these personal numbers if programmed in the event of any panic or alarm (default) and sound a bell tone. To program the delay between the call attempts, see section **[832]**. The panel can also be programmed to delay before sounding the bell tone, which can be programmed in section **[836]**.

The default delay is 20 seconds. To determine the length of time the bell tone sounds on the phone line, see section **[837]**. The default value is 003, meaning the 10 second bell tone will repeat itself 3 times after the initial sequence (total= 40 seconds).

10.13 Reporting Formats

Section [810]: 1st digit = Format for Phone #1, 2nd digit = Format for Phone #2

The panel can use a number of different reporting formats and each monitoring station telephone number can be programmed with a different reporting format. The first digit entered into section **[810]** represents the reporting format used to communicate with Monitoring Station Telephone Number 1, the second digit represents the reporting format used to communicate with Monitoring Station Telephone Number 2. The Backup Telephone Number uses the same reporting format as the last monitoring station telephone number that was dialed.

Table 5: Reporting Formats

Value Entered	Reporting Format
0	Ademco Slow (1400Hz, 1900Hz, 10BPS)
1	Silent Knight Fast (1400Hz, 1900Hz, 10BPS)
2	SESCOA (2300Hz, 1800Hz, 20BPS)
3	Ademco Express (DTMF 4+2)
4	Ademco Contact ID

If Hexadecimals (0 to FF) are used to program the report codes, verify that the pager also supports Hexadecimals. If the pager does not support Hexadecimals, use only the digits 0 to 9. UL Note: The installer is required to verify the complete compatibility of the DAC Receiver and formats at least once per year.

10.13.1 Standard Pulse Formats

The control panel can use the Ademco slow, Silent Knight and Sescoa standard pulse reporting formats which will transmit the 2-digit (00 to FF) report codes programmed into sections [860] to [876]. (see Table 5 on page 31).

10.13.2 Ademco Express

The Ademco Express is a high-speed reporting format, which will transmit the 2-digit (00 to FF) report codes programmed into sections [860] to [876].

10.13.3 Ademco Contact ID

Ademco Contact ID is a fast communicator format that uses tone reporting instead of pulse reporting. This communicator format also uses a pre-defined list of industry standard messages and report codes that will suit most of your basic installation needs. Please refer to the Contact ID Report Codes List in the Programming Guide for a complete list of these report codes and messages. If the reporting codes are set at 0xFF, the panel will send the appropriate report code from the Automatic Report Code List in the programming guide. Alternatively, report codes can be programmed using the Ademco Contact ID Report Codes in the programming guide.

10.13.4 Event Call Direction

Section [802]: Options [1] to [3]; Arming/Disarming Option [1] ON =Call MSTN 1 Option [2] ON =Call MSTN 2 Option [3] ON =Call Pager telephone number

Section **[802]**: Options [5] to [7]; Alarm/Alarm Restore Option **[5]** ON =Call MSTN 1 Option **[6]** ON =Call MSTN 2 Option **[7]** ON =Call Pager telephone number

Section [803]: Options [1] to [3]; Tamper/Tamper Restore Option [1] ON =Call MSTN 1 Option [2] ON =Call MSTN 2 Option [3] ON =Call Pager telephone number

Section [803]: Options [5] to [7]; Trouble/Trouble Restore Option [5] ON =Call MSTN 1 Option [6] ON =Call MSTN 2 Option [7] ON =Call Pager telephone number

Section **[804]**: Options [1] to [3]; Special Reporting Option **[1]** ON =Call MSTN 1 Option **[2]** ON =Call MSTN 2 Option **[3]** ON =Call Pager telephone number

Section [804]: Options [5] to [7]

Option [5] ON =Call voice on zone alarm (burglary/fire)

Option [6] ON =Call voice on panic alarms

Option [7] ON =Call voice on paramedic alarm

The events are divided into six groups (see above) where each event group can be programmed to dial up to three telephone numbers (MSTN 1 & 2 and the Pager telephone number).

When a reportable event occurs in the system, the panel will begin dialing the numbers sequentially starting from MSTN 1 (if enabled), skipping any disabled numbers and stopping once all selected telephone numbers have been

called. After a certain amount of failed attempts (section **[831]**) at trying to call the monitoring station, the control panel will then dial the selected backup telephone number (if enabled; see Programming Guide).

If the Alternate Dial option is enabled, the control panel will dial the programmed backup telephone number (if enabled) after every failed attempt. If no backup telephone number is programmed, the control panel will never report to the backup telephone number.

Example: The system is armed and zone 1 has been breached causing an alarm. If options [5] and [7] are OFF and option [6] is ON in section [802], the control panel will attempt to communicate with MSTN 2.

10.13.5 Account Numbers

Section [811]: Partition 1, Section [812]: Partition 2

All report codes are preceded by a 4-digit or 3-digit Partition Account Number to ensure correct identification in a partitioned system. Partition account numbers can be any hexa-digit from 1 to F. To enter a 3-digit account number, simply press the **[SLEEP]** key followed by a 3-digit account number. Also, when using 3-digit account numbers, you must use 1-digit report codes.

10.14 Dialing Method

Section **[800]**: Dialer Options Option **[6]** OFF = Pulse Dialing (see *Pulse Ratio* on page 32). Option **[6]** ON = Tone/DTMF Dialing (default)

10.15 Pulse Ratio

Section **[800]**: Dialer Options Option **[7]** OFF = European Pulse Ratio of 1:2 Option **[7]** ON = U.S.A. Pulse Ratio of 1:1.5 (default)

When using Pulse dialing, you can select one of two Pulse Ratios. Although most European countries use the 1:2 pulse ratio, the 1:1.5 ratio may provide better results in some cases. The same applies for North American countries. If the 1:1.5 pulse ratio is not providing the desired results, the 1:2 ratio may be used.

10.16 Maximum Dialing Attempts

Section [841]

000 to 255 attempts, Default = 8 attempts

The value programmed in section **[081]** determines how many times the control panel will re-dial the same monitoring station telephone number before proceeding to the next number.

10.17 Delay Between Dialing Attempts

Section [832]

000 to 255 seconds, Default = 20 seconds

This delay determines the amount of time the control panel will wait between each dialing attempt. This section applies to the Plug-in Voice Dialer when using a VDMP3.

10.18 Switch to Pulse on 5th Attempt

Section [800]

Option **[3]** OFF = Switch to Pulse on 5th Attempt Disabled (default) Option **[3]** ON = Switch to Pulse on 5th Attempt Enabled

With option [3] ON, the control panel will switch to pulse dialing on the 5th attempt of reaching the monitoring station.

10.19 Alternate Dial Option

Section **[800]**: Dialer Options Option **[4]** OFF = Alternate Dial Disabled (default) Option **[4]** ON = Alternate Dial Enabled

With option [4] OFF, the control panel will dial the backup programmed in section [817] after all attempts to one monitoring station number have failed. With option [4] ON, the control panel will dial the backup number after every failed attempt.

10.20 Force Dial Option

Section **[800]**: Dialer Options Option **[5]** OFF = Force Dial Disabled Option **[5]** ON = Force Dial Enabled (default)

With option [5] is enabled, the panel will dial a telephone number even if no dial tone is present after 4 seconds.

10.21 Recent Closing Delay

Section [838]

000 = Disabled, 001 to 255 seconds, Default = Disabled

If after having armed the system, an alarm is generated within the period defined by the Recent Close Delay, the control panel will attempt to transmit the Recent Close report code programmed in section [863].

10.22 Auto Test Report

Sections [840]

000 = Disabled, 001 to 255 days, Default = Disabled Section **[850]**: Time (HH:MM)

The control panel will transmit the Test Report report code programmed into section **[875]** after the number of days programmed into section **[840]** has elapsed at the time programmed into section **[850]**. Use the 24-hour clock to program the time (i.e. 6:30PM = 18:30). The first Test Report will be transmitted within 24 hours after the feature is enabled at the time programmed in **[850]**.

Example: Section [840] = 005 and section [850] = 13:00. The first Test Report will be sent at 1 PM that day and then the report will be sent every 5 days at 1 PM.

10.22.1 Auto Test Report Transmission Options

Sections [801]

[3]	[4]	Auto-Test Report Transmission Options
OFF	OFF	Transmit the test report code every time the days programmed in section [840] have elapsed at the time programmed in section [850] (default).
OFF	ON	When disarmed: Transmit test report code every time the time programmed in section [852] has elapsed. When armed: Transmit test report code every time the time programmed in section [851] has elapsed.
ON	OFF	The control panel will transmit the test report code every hour on the minute value programmed in section [850] (the last two digits). Note that the first two digits of section [850] will be ignored. <i>E.g. If 10:25 was programmed into section [850], the test report code would be transmitted at the 25th minute of every hour, i.e. 11:25, 12:25, etc.</i>
ON	ON	The test report code will be transmitted when any of the conditions of the second and third options listed above (options [3] = OFF and [4] = ON / options [3] = ON and [4] = OFF) are met.

10.22.2 Armed Report Delay

Section [851]

000 = disabled, 001 to 255 minutes, Default = 5 min.

The Armed Report Delay determines the amount of time after an Arming event that the control panel will wait before sending a report.

10.22.3 Disarmed Report Delay

Section [852]

000 = disabled, 001 to 255 minutes, Default = 60 min.

The Disarmed Report Delay determines the amount of time after an Disarming event that the control panel will wait before sending a report.

10.23 Closing Delinquency Delay

Section [719]

000 = Disabled, 001 to 255 days, Default = Disabled

At midnight every day, the control panel will verify when the partition was last disarmed. If the partition has not been armed within the time programmed in the Closing Delinquency Delay, the control panel will transmit a Closing Delinquency event to the monitoring station.

Example: The Closing Delinquency Timer for partition 1 in section **[719]** is programmed for 005 days. The control panel verifies when partition 1 was last disarmed at midnight every day. If partition 1 was not armed within the last 5 days, the panel will transmit a Closing Delinquency event to the monitoring stations. **Closing Delinquency Event and timer apply only to partition 1**.

10.24 Power Failure Report Delay

Section [839]

001 to 255 minutes, Default = 15 minutes

The control panel will transmit the AC Failure report code programmed in section [865] after the Power Failure Report Delay period has elapsed.

10.25 Report System Disarming

Section [801]: Arming/Disarming Options Option [1] OFF = Always Report Disarming Option [1] ON = Report Disarming Only After Alarm (default)

With option [1] OFF, the control panel will send the Disarming report codes (see *Special Disarming Report Codes* on page 28) to the monitoring station every time the system is disarmed. With option [1] ON, the control panel will send the Disarming report codes to the monitoring station when the system is disarmed following an alarm.

10.26 Zone Restore Report Options

Section **[801]**: Zone Options Option **[2]** OFF = Report On Bell Cut-Off (default) Option **[2]** ON = Report On Zone Closure

With option [2] OFF, the panel will send the Zone Alarm Restore report codes to the monitoring station when the zone has returned to normal and the Bell Cut-Off Timer has elapsed. With option [2] ON, the panel will send the Zone Alarm Restore report codes to the monitoring station as soon as the zone returns to normal or when the system is disarmed.

10.27 Telephone Line Monitoring (TLM)

When enabled, the system verifies the existence of a telephone line once every second. A line test failure occurs when the TLM detects less than 3 volts for the period defined by the TLM Fail Timer. If the line test fails, the control panel's STATUS LED flashes and generates one or more conditions as defined by the TLM settings below. These will be restored when the control panel detects the telephone line again. Please note that when the dialer detects an incoming call, the TLM test will stop for 1 minute.

Section [800]: Dialer Options [1] OFF / [2] OFF: *TLM Disabled*

[1] OFF / [2] ON: Trouble Only

Upon line test failure, a TLM Trouble will appear in the keypad's trouble display (see Trouble Display on page 41).

[1] ON / [2] OFF: Audible Alarm If System Armed

Upon line test failure, a TLM Trouble will appear in the keypad's trouble display (see *Trouble Display* on page 41) and if the system is armed, the control panel will generate an audible alarm.

[1] ON / [2] ON: Silent Alarm Becomes Audible

Upon line test failure, a TLM Trouble will appear in the keypad's trouble display (see *Trouble Display* on page 41) and causes a silent zone or silent panic alarm to switch to audible.

10.27.1 TLM Fail Timer

Section [830]

016 to 255 x 2 seconds, Default = 32 seconds

If TLM does not detect the existence of a telephone line for the duration of this period, the control panel will generate the condition(s) defined by the TLM options.

10.28 Pager Reporting Delay

Section **[834]**: Communication Timers 000 to 255 seconds, Default = 20 seconds

When using the Pager Reporting Format, the control panel will wait for the Pager Delay period before transmitting the report codes. This is to allow time for the pager system to provide a dial tone or to bypass the "welcome" message before sending data.

10.29 Pager Reporting Message Repetition

Section **[835]**: Communication Timers 000 to 255 times, Max. 10, Default = 3

When using the Pager Reporting Format, the control panel will repeatedly send the report codes to the pager until the transmission has been acknowledged.

10.30 Personal Reporting Delay

Section **[836]**: Communication Timers 000 to 255 times, Max. 127, Default = 5

When using the Personal Reporting Format, the control panel will wait for the Personal Delay period before transmitting the report codes. This is to allow time for the system to provide a dial tone or to bypass the "welcome" message before sending data. This section applies to the Plug-in Voice Dialer when using a VDMP3.

10.31 Personal Reporting Message Repetition

Section **[837]**: Communication Timers 000 to 255 times, Max. 10, Default = 3

When using the Personal Reporting Format, the control panel will repeatedly send the report codes to the pager until the transmission has been acknowledged. This section applies to the Plug-in Voice Dialer when using a VDMP3.

10.32 Reporting

Sections [800]

Option [1] OFF = Dialer Activated (default) Option [1] ON = No Dialer

With this option disabled (default), the control panel will continue to report events. With the option enabled, reporting is disabled.

Part 11: Programmable Outputs

A PGM is a programmable output that toggles to its opposite state (i.e. a normally open PGM will close) when a specific event has occurred in the system. For example, a PGM can be used to activate bells or strobe lights, open/close garage doors and much more. When a PGM activates, the control panel triggers any device or relay connected to it. The control panel includes two/four onboard PGMs. It can support up to a total of 16 PGMs.

11.1 PGM Activation And Deactivation Event

Sections	1 on-board PGM	Event Group #	Sub-Group #	Partition # (99 for both partitions)	Default
[220]	Activation Event	()	(/)	()	00/00/00
[221]	Deactivation Event	(/)	(/)	()	00/00/00

11.2 **PGM Delay**

Section		E55 Data	Default = 005
[281]	PGM1	//	(000 to 255 x 1 sec./min.)

Instead of deactivating the PGM on the occurrence of a specific event, the PGM will deactivate after the period programmed here has elapsed.

If a PGM Delay is programmed, the deactivation event can be used as a second activation event.

11.3 PGM Options

Section [261] to [276]: PGM Options

Option [1] OFF = PGM Base Time in Seconds (default) Option [1] ON = PGM Base Time in Minutes

This option sets the PGM delay in increments of minutes or seconds.

Option [2] OFF Option [2] ON	= PGM State Normally Open (N.O.) (default)= PGM State Normally Closed (N.C.)
Option [3] N/A	
Option [4] OFF Option [4] ON	= PGM Activation Mode Steady (default)= PGM Activation Mode Pulse
This option sets th Option [5] OFF Option [5] ON	e PGM to be either steady (ON), or pulsed (ON/OFF) when it is activated = PGM Pulse once every 30 seconds disabled (default) = PGM Pulse once every 30 seconds enabled
When armed, the	PGM will pulse once every 30 seconds.
Option [6] OFF Option [6] ON This option sets th	= PGM Pulse on any alarm disabled (default) = PGM Pulse on any alarm enabled e PGMs to pulse on any alarm

This option sets the PGMs to pulse on any alarm.

Option [7] OFF = PGM Pulse on any alarm Partition 1 (default).

Option [7] ON = PGM Pulse on any alarm Partition 2.

Program PGMs to pulse during an alarm for either partition. With this feature enabled, and in combination with the Follow Arm/ Stay Arm/Sleep Arm PGM type, the PGM will mimic the Arm LED.

12.1 Version Number Display

Enter section **[980]** to view the version number of the panel. The first digit will appear. Press **[ENTER]** to scroll through each consecutive digit (the keypad will beep twice after every digit in the version number). Once the version number has been fully displayed, an acknowledgement beep (3 beeps) will sound and the first digit will be displayed again.

12.2 Installer Lock

Section [395]

000 = Disabled, 147 = Lock Enabled, Default = Disabled

Program 147 into section **[395]** to lock all programming. Performing a hardware reset will not affect the current panel settings. To remove the Installer Lock, enter 000. Please note that three seconds after turning on the control panel the STATUS LED and the relay on the control panel will flash fast for 6 seconds to indicate that the installer lock is enabled. Once enabled, the panel cannot be reset.

12.3 Keypad Lockout Feature

Sections [864]

If a consecutive number of invalid codes are entered into a keypad, the control panel can be set to deny access from all keypads for a specified period and send the report code programmed in section **[864]**. Program the number of consecutive invalid codes from 001 to 255 (000 = disabled) into section **[717]**. Program the duration of the Keypad Lockout from 001 to 255 minutes into section **[716]**.

12.4 Partitioning

Section **[700]**: General Options Option **[1]** OFF = Partitioning Disabled (default) Option **[1]** ON = Partitioning Enabled

The panel is equipped with a partitioning feature which can divide the alarm system into two distinct areas identified as Partition 1 and Partition 2. Partitioning can be used in installations where shared security systems are more practical, such as an office/ warehouse building. When partitioned, each zone, each user code (see *Access Codes* on page 11) and some of the system's features can be assigned to Partition 1, Partition 2 or both. *If the system is not partitioned, all user codes and features will be recognized as belonging to Partition 1. Zones that have been manually assigned to partition 2 will no longer function.*

- Users can only arm partitions to which they have been assigned.
- Only zones assigned to Partition 1 will arm/disarm when Partition 1 is armed or disarmed.
- Only zones assigned to Partition 2 will arm/disarm when Partition 2 is armed or disarmed.
- Zones assigned to both partitions will arm when both partitions are armed and will disarm when at least one disarms.
- The following features can be programmed separately for each partition: Entry/Exit Delay Timer, Auto-arming Options, Bell Cut-Off Timer, Switch to Stay arming, PGM Events and Account Numbers.

12.5 Confidential Mode

Section [701] Options [3], [4] and [5] Option [3] OFF = Confidential Mode Disabled (default) Option [3] ON = Confidential Mode Enabled Option [4] OFF = Keypads activate when an access code is entered (default) Option [4] ON = Keypads activate when a key is pressed Option [5] OFF = Confidential Mode Timer is 2 minutes (default) Option [5] ON = Confidential Mode Timer is 5 seconds

If Confidential Mode is enabled and no actions are performed on the keypads for the time defined by the Confidential Mode Timer, all the keypad's LEDs will be off until either a key is pressed or an access code is entered. When the system exits Confidential Mode, the keypads will display the system's status. Confidential Mode is activated by enabling option [3]. Option [4] regulates whether the keypads will be activated at the touch of a key or only when an access code is entered. Option [5] determines the amount of time without action before the system enters Confidential Mode (5 seconds or 2 minutes).

12.6 Installer Function Keys

To access the Installer Function keys, press:

[ENTER]+[INSTALLER CODE]+[MEM] = *Test Report:* Send the "Test Report" report code programmed in section [875] to the monitoring station.

[ENTER]+[INSTALLER CODE]+[STAY] = *Cancel Communication:* Cancels all communication with the WinLoad software or with the monitoring station until the next reportable event.

[ENTER]+[INSTALLER CODE]+[SLEEP] = *Answer WinLoad Software:* Will force the control panel to answer an incoming call from the monitoring station that is using the WinLoad software.

[ENTER]+[INSTALLER CODE]+[BYP] = *Call WinLoad Software:* Will dial the PC telephone number programmed in section **[915]** in order to initiate communication with a computer using the WinLoad software.

[ENTER]+[INSTALLER CODE]+[TBL] = Installer Test Mode: The installer test mode will allow you to perform walk tests where the siren will squawk to indicate opened zones. Press the [TBL] key again to exit.

12.7 Audible Trouble Warning Except AC Failure

Section **[700]**: General System Options Option **[3]** OFF = Audible trouble warning except AC failure (default) Option **[3]** ON = Audible trouble warning except AC failure

When this option is enabled the panel will generate an audible trouble warning on all troubles except AC failure.

12.8 Audible Trouble Warning on AC Failure

Section **[700]**: General System Options Option **[4]** OFF = Audible trouble warning on AC failure (default) Option **[4]** ON = Audible trouble warning on AC failure

When this option is enabled the panel will generate an audible trouble warning in the event of an AC failure.



WinLoad has not been verified by UL.

13.1 Panel Answer Options

The following two options define how the control panel answers an incoming call from a computer using the WinLoad Software for Windows®.

13.1.1 Answering Machine Override Delay

Section [902]

000 = Disabled, 000 to 255 seconds, Default = 030

When using the WinLoad software to communicate with an installation site that uses an answering machine or service, the answering machine override must be programmed. Using the WinLoad software you will call the control panel, hang up, then call back. If the installation site is called back within the programmed delay period, the control panel will override the answering machine or service by picking-up the line after the first ring on the second call. You must wait at least 10 seconds before attempting the second call, otherwise, the control panel will think it is the same call. For details on how to use the WinLoad software, refer to the WinLoad Help Manual. **This section applies to the Plug-in Voice Dialer when using a VDMP3.**

Example: A security installation is using an answering machine set to answer after three rings. If section **[902]** has been programmed with 040 (40 seconds) and the second call is made within 40 seconds, the control panel will pick up the line on the first ring. If it takes more than 40 seconds, the control panel will not answer on the first ring and the answering machine will answer after three rings.

13.1.2 Number of Rings

Section [901]

000 = disabled, 001 to 015 rings, Default = 8 rings

This value represents the number of rings the control panel will wait before picking-up the line. If the line is not answered after the number of programmed rings, the control panel will answer the call. This section applies to the **Plug-in Voice Dialer when using a VDMP3.**

13.2 Panel Identifier

Section **[910]** 0000 to FFFF

This 4-digit code identifies the control panel to the WinLoad software before initiating communication. The control panel will verify that the Panel Identifier in the WinLoad software is the same. If the codes do not match, the control panel will not establish communication. Therefore, be sure to program the same panel identifier into both the control panel and the WinLoad software. For increased communication security, please change the default PC PASSWORD and PANEL ID in the control panel.

13.3 PC Password

Section **[911]** 0000 to FFFF

This 4-digit password identifies the PC to the panel before establishing communication. Program the same PC Password into both the control panel and the WinLoad software. If the passwords do not match, the WinLoad software will not establish communication. For increased communication security, please change the default PC PASSWORD and PANEL ID in the control panel.

13.4 PC Telephone Number

Section [915] Up to 32 digits

The control panel will dial this number when trying to initiate communication with a computer using the WinLoad software. You can enter any digit from 0 to 9 and any special keys or functions up to a maximum of 32 digits.

13.5 Call WinLoad Software

[ENTER]+ [INSTALLER CODE] + [BYP]

The control panel will dial the PC Telephone Number programmed in section **[915]** in order to communicate with the WinLoad software. The control panel and the WinLoad software will verify that the Panel Identifier and the PC Password match before establishing communication.

13.6 Answer WinLoad Software

[ENTER] + [INSTALLER CODE] + [SLEEP]

In order to perform on-site upload/download connect your computer directly to the control panel using an ADP-1 line adapter. In the WinLoad software set Dialing Method to Blind Dial. Program the panel telephone number in WinLoad software and follow the instructions on the ADP-1 adapter. When the computer has dialed, press [ENTER] followed by the Installer/Maintenance Code, then press the [SLEEP] key to manually answer the WinLoad software from the control panel.

13.7 Automatic Event Buffer Transmission

Section **[900]**: Dialer Options Option **[2]** OFF = Auto Event Buffer Transmission Disabled (default) Option **[2]** ON = Auto Event Buffer Transmission Enabled

When the event buffer reaches 90% capacity, the control panel will make two attempts to establish communication with a PC using the WinLoad software by calling the PC Telephone Number programmed in section **[915]**. The WinLoad software must be in Wait to Dial mode. When the system establishes communication, it will upload the contents of the event buffer to the WinLoad software. If communication is interrupted before completing transmission or if after two attempts communication is not established, the system will wait until the Event Buffer attains another 90% capacity before attempting to re-communicate with the monitoring station. When the Event Buffer is full, each subsequent new event will erase the oldest event in the buffer.

13.8 Call Back WinLoad

Section [900]: Dialer Options Option [1] OFF = Call Back WinLoad Disabled (default) Option [1] ON = Call Back WinLoad Enabled

For additional security, when a PC using the WinLoad software attempts to communicate with the control panel, the control panel can hang up and call the PC back in order to re-verify identification codes and re-establish communication. When the control panel hangs up, the WinLoad software automatically goes into Wait for Call mode, ready to answer when the control panel calls back. Please note that the PC Telephone Number must be programmed in section [915] in order to use the Call Back feature.

13.9 Connecting to WinLoad



14.1 Alarm Display

If an alarm has occurred on a zone, the respective zone LED/key will flash, the **[MEM]** key will light up, and the zones will be stored in memory. These respective LEDs/keys will continue to flash until disarming even if the zones are restored. To exit this mode and switch to live display mode before disarming, press the **[CLEAR]** key. Once the system is disarmed, the zones' LEDs/ keys will turn off, while the **[MEM]** key remains lit. Press the **[MEM]** key to illuminate the LEDs/keys corresponding to the zones that were in alarm. The alarm memory will be erased when the next alarm occurs and after a valid code is entered or upon full-arming the system.

14.2 Trouble Display

Press the **[TBL]** key to view the Trouble Display. Please note that the keypad can be programmed to emit a beep every 5 seconds whenever a new trouble condition has occurred. Press the **[TBL]** key to stop the beeping. To view the sub-menu, press the corresponding key in the main menu.

Main Menu Trouble	Sub-Menu Trouble Menu
[2] Power trouble	[1] Low/No battery on the control panel[2] AC failure on control panel[3] Auxiliary overload on control panel
[3] Bell trouble	[1] Bell disconnect on control panel[2] Bell overload on control panel
[4] Communication trouble	 [1] Telephone Line Monitoring on control panel [2] Fail to communicate on Monitoring Telephone 1 on control panel [3] Fail to communicate on Monitoring Telephone 2 on control panel [5] Fail to communicate on voice telephone on control panel [6] Fail to communicate with PC on control panel
[5] Tamper and zone wiring failure	[1] to [32] Zones in tamper and zone wiring failure
[6] Module tamper trouble	[1] MG-2WPGM [2] Keypad bus
[8] Timer loss	
[0 (10)] or [10] Module supervision loss	[1] MG-2WPGM[2] Keypad bus (Panel reset will not clear this trouble, clear it in section [955])
[SLEEP] Keypad fault (MG10LEDV/H only)	

Numerics

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24 Hr. Buzzer	17
24 Hr. Freeze Zones	18
24 Hr. Gas Zones	18
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Warranty

For complete warranty information on this product please refer to the Limited Warranty Statement found on the website www.paradox.com/terms. Your use of the Paradox product signifies your acceptance of all warranty terms and conditions.

Limitations of Alarm Systems

It must be understood that while your Paradox alarm system is highly advanced and secure, it does not offer any guaranteed protection against burglary or other emergency (fire emergency options are only available on certain Paradox models). This is due to a number of reasons, including by not limited to inadequate or improper installation/positioning, sensor limitations, battery performance, inadequate maintenance or the potential for the system or telephone lines to be compromised or circumvented. As a result, Paradox does not represent that the alarm system will prevent personal injury or property damage, or in all cases provide adequate warning or protection.

Your security system should therefore be considered as one of many tools available to reduce risk and/or damage of burglary or other emergencies, such other tools include but are not limited to insurance coverage.

We also strongly recommend that you regularly maintain your security systems and stay aware of new and improved Paradox products and developments.

Warning for Connections to Non-Traditional Telephony (e.g. VoIP)

Paradox alarm equipment was designed to work effectively around traditional telephone systems. For those customers who are using a Paradox alarm panel connected to a non-traditional telephone system, such as "Voice Over Internet Protocol" (VoIP) that converts the voice signal from your telephone to a digital signal traveling over the Internet, you should be aware that your alarm system may not function as effectively as with traditional telephone systems.

For example, if your VoIP equipment has no battery back-up, during a power failure your system's ability to transmit signals to the central station may be compromised. Or, if your VoIP connection becomes disabled, your telephone line monitoring feature may also be compromised. Other concerns would include, without limitation, Internet connection failures which may be more frequent than regular telephone line outages.

We therefore strongly recommend that you discuss these and other limitations involved with operating an alarm system on a VoIP or other non-traditional telephone system with your installation company. They should be able to offer or recommend measures to reduce the risks involved and give you a better understanding.

TBR-21

In order to comply with TBR-21, standard force dialing must be enabled.

RECOMMENDED:

- EOL resistor part #2011002000 All outputs are rated from 11.3Vdc to 12.7Vdc
- 12Vdc 4Ah rechargeable acid/lead or gel cell backup battery (YUASA model #NP7-12 recommended) for residential use.
- Wheelock 46T-12 siren

Legal

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